

Tara Hackett, 2014 Graduate



Company: Carter's | OshKosh B'Gosh

Job Title: Quality Testing Analyst

Company Description:

Carter's is the largest branded marketer in the United States of apparel and related products exclusively for babies and young children, headquartered in Atlanta, GA. The Company owns the Carter's and OshKosh B'gosh brands, two of the most recognized brands in the marketplace. These brands are sold in leading department stores, national chains, and specialty retailers domestically and internationally. They are also sold in more than 800 Company operated stores in the United States, Canada and online.

Job Responsibilities:

The Testing analyst is responsible for communication and instruction to factories concerning all aspects of the Customers Product Safety and Testing Program requirements. Assign critical due dates and monitor lab submissions/test results, ensuring complete testing of all styles within agreed upon time frame. She is the point person within the quality team concerning testing status, providing weekly updates and prioritizing inquiries, to ensure successful completion of testing. Tara performs test data review and disposition of failed test findings and communicates to all parties concerning resolution and timing of corrective action. As the analysts, she monitors repetitive failures as indicated by test results and problematic factory performance, making recommendations for discussion of modifications in requirements where appropriate. She also leads discussion during review with the Quality team and compiles and inputs data for monthly reports. She is required to investigate consumer complaints received for licensee product and communicates with the licensee to ensure a response is received for the customer in a timely manner. She also investigates any styles shipped without Children's Product Certification (CPC) and obtains any missing certificates from the factory, verifying accuracy.